

# MEMBERSHIP NEWS



THE OFFICIAL MEMBERSHIP OWNER'S MANUAL



# PROUDLY SERVING OUR MEMBERS

#### MEMBERSHIP MATTERS

Welcome to your electric cooperative. You have become a member-owner of Clarke Electric Co-op. That entitles you to the benefits offered by CEC.

#### WE WORK FOR YOU

We are owned by the members we serve and have a local board of directors who govern the cooperative. As our member, you can vote for the directors who hire the general manager and set the strategic direction of the cooperative.

#### WHAT MAKES US UNIQUE

We are a small electric cooperative providing power to more than 5,000 members in the rural settings of our territory. We were founded in 1939 with the Rural Electrification Act when other investor owned utilities would not serve the rural farms. Our rates are set by our local board of directors made up from our membership.

### A MESSAGE FROM THE CO-OP

WE ARE DIFFERENT FROM OTHER ELECTRIC UTILITIES

- · We are local in your communities, serving portions of eight counties.
- We are accessible with an open office in Osceola.
- We are owned by the members we serve and have a local board of directors who govern the cooperative. You, our members can vote for the directors who hire the general manager and set the strategic direction of the cooperative.
- We give back patronage dividends, at the end of the year, if there are remaining margins after paying for our power and the day-to-day operating costs.
- We give back to our communities with our Operations Round-Up Program.
- We help members in need from our RECare Program.
- We promote economic development to grow jobs and communities.
- · We promote safety with our employees, members and local communities.
- We work for YOU!
- We are Safety Driven\*Energy Smart\*Community Invested.

## USEFUL MEMBER INFORMATION

#### Services/Programs **Payment Options** In person Rebates Security Light Program Mail ACH payment (sign up) Renewable Energy WILLIAMSON . Drop it off **Program** Budget Billing (sign up) RECare Program Pay by Phone WOODBURN . LIHEAP CHARITON Operations Round-Up (855)-940-3811 SmartHub (on-line) USDA Revolving Loan Fundserey SmartHub Iowa Electric GARDEN GROVE Cooperative Living Magazine CEC Headlines DECATUR CITY Newsletter Outage Map